



RAMP4PAWS RETURN POLICY

If you are not satisfied for any reason with your ramp, we want to know. Please call us at 1-888-654-PAWS (from MD, dial 301-717-9803), or e-mail info@Ramp4Paws.com.

We provide a Limited Lifetime Warranty against defects in material and workmanship, and will replace or repair any defective part at no charge. Our Warranty does not apply to normal wear, or to damage due to misuse or abuse of the ramp. (We are careful to provide instructions for proper use of the ramp in our Instruction brochure, on our website, and by telephone and e-mail if you desire.)

Before returning a ramp to our factory, the customer MUST:

1) Call or e-mail us within 14 days of receipt of the ramp to obtain a Return Authorization Number. Attempts to return a ramp beyond this 14-day period, or without Return Authorization, will not be accepted.

2) Place the ramp, storage bag, instruction brochure, textured strips and packing list inside the original packaging.

3) Ship the ramp, insured, via UPS, Fed Ex, or the U.S. Postal Service and mail to:

Ramp4Paws Returns
c/o Quality Molding, Inc.
616 Shay Street
Somerset, WI 54025

4) When the ramp arrives at the factory, we will inspect it, determine the amount of the refund, and contact you by telephone or e-mail. If the product is unused, or is in re-saleable condition, we will provide a full refund.

*Ramp4Paws, LLC
1-888-654-PAWS (7297)
301-717-9803 (in MD)*

*info@Ramp4Paws.com
www.Ramp4Paws.com*